

Domestic and family violence

Canada

How to get help

Employee and Family Assistance Provider (EFAP)

Can provide employees with one on one counselling and a response to critical incidents.

EFAP	Phone #
Rio Tinto (Canada)	1.800.663.1142 EN 1.866.398.9505 FR
DDMI	1.844.880.9142
Aluminium Saguenay	1-800-363-3534

EFAP details can be obtained from HR, your leader or via myRioTinto>myWellbeing.

If you don't feel safe right now, **call 911**

Internal Rio Tinto Resources who can assist:

Product Group	Sites	Names
Aluminium	Saguenay	Alexis Précourt
	Kitimat	Amanda Martins
Copper & Diamonds (DDMI)	Yellowknife	Brenda Bishop Julie Laliberté
Energy & Minerals	Sorel	Rémi Dallaire
	Havre St-Pierre	
Iron Ore of Canada	Sept-Iles	Yan Parisé
	Labrador City	Jody Wentzell
All Product Group including Functions and G&I	HUB MTL	Sherry Iskander Lise Bibaud

For more information and to read the policy,
visit: myRioTinto / family and domestic violence.

Domestic and family violence

Provinces and Northwest Territories support services

Quebec

Domestic Violence Hotline: Provides anonymous and confidential domestic violence services via telephone or email. (Montreal, QC)

www.sosviolenceconjugale.ca

Telephone: 514-873-9010

Toll free: 1-800-363-9010

British Columbia

Kitimat:

Dunmore place transition house 250-632-6071 (24 hr)

Tamitik Status of Women main office 250-632-8787

Fax: 250-632-2022

Email: info@tamitik.ca

Web: www.tamitik.ca

Victim Services 250-639-2122

Terrace:

Terrace Transition House 250-635-6447 or text 250-635-7233 (safe)

Community Based Victim Services 250-635-2373 x 30 or cbvs@ksansociety.ca

Stopping the Violence Counselling 250-635-2373 x 23 or stv@ksansociety.ca

Stopping the Violence Outreach 250-635-2373 x 25 or peace@ksansociety.ca

VictimLinkBC: Helpline designed to provide information and support to those experiencing domestic violence. Confidential, multilingual service available across B.C. and Yukon in more than 110 languages including 17 North American Aboriginal languages.

<http://www.domesticviolencebc.ca/>

Phone: 604-875-0885

Toll Free TTY: 1-800-563-0808

Battered Women's Support Services: Provides education, advocacy and support services to assist women. (Vancouver, BC)

<http://www.bwss.org/>

Crisis line: 604-687-1867

Toll Free: 1-855-687-1868

For more information and to read the policy,
visit: [myRioTinto](http://myRioTinto.com) / family and domestic violence.

Domestic and family violence

Greater Vancouver Crisis Line: Non-profit organizing that provides emotional support to youth, adults and seniors in distress. (Greater Vancouver, BC)

Telephone: 604-872-3311
Toll Free: 1-866-661-3311
TTY: 1-866-872-0113

Women Against Violence Against Women (WAVAW):
604-255-6228; Crisis Line, Tel (24 hrs): 604-255-344

Crisis Services and Shelter to Battered Women: 604-338-1227

Newfoundland (and Labrador)

HRLE program for Victims of Violence

Telephone: 1-877-729-7888

Northwest Territories

NWT Help Line: General helpline there to provide support to those in crisis.

Telephone: 1-800-661-0844

Victim Services: 1-867-767-9261

Yellowknife Victim Services: 1-867-765-8811

Alison McAteer House: 1-866-223-7775

Centre for Northern Families: 1-867-873-2566

Alberta

Alberta Health Services: 1-877-303-2642 ou/or
<https://www.albertahealthservices.ca/info/service.aspx?id=6810>

Alberta Works, Support For Albertans Fleeing Abuse: 1-888-644-5135

Edmonton John Howard Society, Family Violence Prevention Centre: 1-780-423-1635

A Safe Place (Sherwood Park) – Abused Women Support Group: 1-780-464-7232;

Crisis Line: 1-780-464-7233

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Atlantic Canada / Maritimes

St. John's Women's Centre/Marguerite's Place: 709-753-0220

Coalition Against Violence: 709-757-0137

Manitoba

Domestic Violence Crisis Line: 1-877-977-0007

Ontario

Abused Women's Helpline: (24hrs): 1-800-265-1576

Battered Women's Support Services: (24hrs): 1-855-687-1868

Fem'aide (francophone): (24hrs): 1-877-336-2433

Victim Support Line: 1-888-579-2888

Saskatchewan

Sexual Assault Crisis Phone: 306-764-1039

Nunavut

Nunavut Kamatsiaqtut Help Line: Provides anonymous and confidential counseling for northerners in crisis.

<http://www.nunavuthelpline.ca/>

Telephone: 867-979-3333

Toll Free: 1-800-265-3333

Yukon

Family Violence Prevention Unit/Victims Services:

Whitehorse, Tel: 867-667-8500

Dawson City, Tel: 867-993-5831

Watson Lake, Tel: 867-536-2541

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